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Asmara, 18 September 2010 - Beneficiaries of various services noted the need for providing clear and up-to-date information on the part of service-rendering institutions so as to avoid unnecessary wastage of time and energy.

They explained that taking steps as regards changing the timing and content of the service being provided without informing the public via media outlets would give rise to unnecessary problems. In this connection, the beneficiaries cited as an example the recent potable water supply problem encountered in Asmara city resulting from resorting to remedial action short of informing the general public.

Meanwhile, students of the Eritrean Institute of Technology highlighted the need for the college to undertake registration activities at the set timetable, as prolonging such a task would incur unplanned expenses for students coming from remote areas.

The Vice President of Academic Affairs in the Institute, Dr. Gebreberhan Ogbazgi, said in a reply he gave to ERINA that such incident is witnessed at a time when the envisaged programs were not implemented at the set time. He further stated that the College of Arts and Social Science in Adi-Keih has informed the exact date and time of registration to students through Dimtsi Hafash, and that the task was accomplished effectively.

Moreover, the beneficiaries commended the Eritrean Electricity Corporation for its usual practice of informing the public via media outlets in advance whenever it intends to cut power supply for various reasons. In this regard, they called on other service-rendering institutions to emulate such exemplary practices.